

Terms & Conditions

A deposit of £50.00 per week is required. The balance for the hire charge is due at least four weeks before the commencement of the holiday. In the event of a cancellation, the deposit will be refunded provided notification is received more than four weeks before the holiday is due to commence. No refunds of any monies will be made in the event of a cancellation within four weeks of the holiday start date.

Hire period for caravans is from 3pm on day of arrival till 10am on departure day. Please notify us if you expect to arrive later than 6pm. Guests are requested to vacate the accommodation by 10am on the day of departure and to leave it in a clean and tidy condition.

Every effort is made to ensure that all amenities mentioned within the accommodation are provided and in working order. However, the owners will not be liable for any loss of amenities due to circumstances beyond their control

Guests are requested to notify reception in the event of breakage or damage to park property. Guests may be charged for any unreasonable damage or breakages. Smoking is not permitted within the accommodation.

Dogs are welcome on the understanding that owners follow the Site Rules regarding dogs that are clearly signed around the park. Please note they must not be left unattended or allowed onto the furniture.

The proprietors can accept no responsibility for the loss or damage of or to any possessions of visitors.

The Adventure Playground is for the use of 5 - 15yr olds only and children should be supervised at all times. Guests' use of this area is at their own risk and the proprietors accept no liability for any accidents, which occur through improper use of the equipment provided.

Only those named on the Booking Form are permitted to occupy caravans. It is our policy to only allow number of people to number of beds. A 2 bedroom caravan normally sleeps 4 and a 3 bedroom sleeps 6. Visitors arriving with additional persons not listed on the Booking Form will be charged a fee of £20.

Guests are permitted to have visitors in their caravans provided they park in the entrance car park and comply with site rules. Visitors should vacate the park no later than 10pm. Guests will at all times be held accountable for the actions of their visitors.

Queensland Holiday Park reserves the right to cancel the holiday giving at least 14 days notice in writing. In this event alternative accommodation or a full refund will be offered.

All holiday caravans are let only upon acceptance of the above conditions. By signing the Booking Form you are agreeing to abide by these Terms & Conditions. The proprietors retain the right to ask those violating the above Terms & Conditions to leave. Please note that under such circumstances refunds will not be given.